

TERMS AND CONDITIONS

BOOKING PROCEDURE

Any direct reservations made using our On BOOKINGS line Booking System are only provisional until confirmed by The Chambers. To do this we require a credit or debit card that will be held as guarantee in the case of any damages to the apartment or in the case of a No-Show. Once we have received these details, you will then receive a booking confirmation. A member of The Chambers will be in contact within 24 Hours. If you wish to extend your stay please give us plenty of notice. All extensions are subject to availability and are at the discretion of the reservations team. If you have booked via a Third Party Agent alterations/ cancellations must be arranged through them, not us directly.

LONG STAY INVOICING

If your stay is more than 28 nights, the first 28 night payment will be debited on check in, you will then be invoiced at the beginning of every period, and your card will be debited accordingly. We also accept cheques, cash or bank transfer.

DAMAGES AND LOSS

Your credit or debit card will be held as guarantee in the case of any damages to the apartment or the contents of the apartment. The Chambers cannot be held responsible for the loss of or the damage to personal belongings; clients should therefore organize their own insurance against such cases. All our apartments have a non-smoking policy. If you have smoked in your apartment you will be charged £100.00 + VAT.

CANCELLATION

Our Cancellation is 48 Hours prior to arrival and 7 days' notice once in house. For short term bookings (1-7 days) the full amount of the booking will be charged. Longer stays are subject to the management's discretion.

EXTRA SERVICES

The cost of extra services such as laundry, dry cleaning, cot hire and shopping will be invoiced to you directly and debited from your credit or debit card. RATES – All prices are per apartment not per person.

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RATES

All prices are per apartment not per person. Prices exclude VAT and are subject to change at any time. Prices include a weekly clean, bed linen and towel change. All utility bills including council tax, electricity, water, television license, telephone line rental, Internet access and our in-house sky service. Monthly rates are based on 28 consecutive nights.

OCCUPANCY

2 Bedroom Apartment = Maximum 4 adults, 1 infant. 1 Bedroom Apartment = Maximum 2 adults, 1 infant.

PARKING

Parking is located only in the Basement car park. Vehicles and belongings are left at the owner's risk and The Chambers cannot accept any responsibility for loss or damage. Apartments do not include parking, if you require a parking space this is subject to availability and does need to be pre booked. The daily charge of £10 + VAT is applicable at all of our properties.

CHECK-IN / CHECK-OUT

Check-in is from 2pm. Check out is 11am. If you would like to keep your apartment on after the check-out time there will be a one off charge, subject to the apartment being available – please ask for details.

PETS

No pet policy.

KEYS/FOBS

You will be provided with a access key card. These will be signed for on check in.

The Chambers reserves the right to refuse any booking that uses any threatening or abusive behavior towards guests or members of staff, on the phone, in writing or in person